



# THE FAMILY STUDY CENTER



## PROJECT SUMMARY

In August 2018, six partner agencies serving families of Pinellas County joined together to take part in an innovative new initiative funded by the Foundation for a Healthy St. Petersburg called **The Trauma Informed, Infant Family Mental Health (TIIFMH) Collaborative**. The goal of the initiative was to create an active network through the agency partnership to enhance family centered and trauma informed practices among partners. Over 500 employees from all six agencies were involved in the project, and effects of transformational changes for families receiving services from all six agencies was hence in the thousands.



### What agencies participated in the initiative?

Community Health Centers - Johnnie Ruth Clarke Center  
Florida DOH in Pinellas County -- Maternal and Child Health  
Family Enrichment Services  
Healthy Start Coalition  
Operation PAR  
Community Action Stops Abuse (CASA)  
Convener: USF Family Study Center/Infant Family Center

### Who evaluated the project?

USF College of Behavioral and Community Sciences

## WHAT WAS THE ROLE OF THE FAMILY STUDY CENTER (FSC) IN THE TI-IFMHC?

The FSC took on a role as an active partner in the project as well as a convener so that, side-by-side with the other agencies, our leadership and staff could examine our own internal policies and practices -- and likewise become more family/coparenting/father-centered and address trauma more sensitively and intentionally in our work. To keep the effort on track, the FSC also assumed responsibility as the administrative arm for the project, offering training workshops, scheduling meetings, coordinating additional consultation and support to management and staff at the partner agencies, reporting progress and activities to the funder, and helping broker connections within the project and with the community for greater impact.

## WHAT WERE SOME KEY HIGHLIGHTS OF THE WORK?

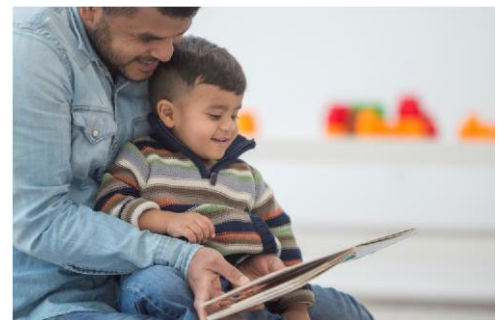
- Over two dozen in-person trainings were conducted on Basic/Advanced Trauma, Coparenting, Reflective Supervision, Relationship Based Caregiving, and Infant-Family Mental Health Consultation
- Over 500 training feedback surveys were completed by participants
- Over 100 CEU's were provided to training participants
- Over 500 training certificates were issued
- 3 different working groups were developed to discuss and recommend:
  1. Screening Tools: Implementing the ACES and ACE-Q tools across agencies and programs
  2. CI&R Integration: Ways to better integrate the CI&R program at the Healthy Start Coalition between partners and others
  3. Policy Development to formalize the integration of trauma screening and family/father centered practices

### The USF Evaluation Team:

- Conducted over 250 **Surveys** with all staff and administration
- Conducted a **Document Review** across all agencies
- Conducted **Focus Groups** with agency staff
- Drafted **Organizational** Profiles for each partner agency. These were updated over time as agencies affected clinical, administrative and policy level change to enhance services. Data from focus groups were integrated into drafts of Organizational Profiles for each partner.

### COORDINATED PROCESS AND OUTCOMES

- Agency leadership met 20 times (*including through a 6-month planning period*) to review data, discuss recommendations, share ideas, and address staff feedback for considering and making change in their processes
- All partners incorporated the ACES (for adults) and/or the ACE-Q tool (for children) in at least one program and charted plans to expand to other service programs



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<https://www.stpetersburg.usf.edu/resources/family-study-center/trauma-and-healing/index.aspx>