



Student Technology Support Services @ USFSP

USFSP Virtual Computer Lab

The USFSP Virtual Computer Lab provides access to university licensed applications from virtual desktops running “in the cloud.” These virtual desktops will run on your personal computer or device from on and off campus. A VMware Horizon client is required to connect to the virtual desktops. A USF VPN client is required to connect to the virtual desktops from off campus.

For set up and download instructions, please visit:

<http://www.usfsp.edu/computing/computer-labs/#virtual-lab>

USFSP Open-Use Computer Labs

Open-use computer labs provide students access to physical computers, university licensed software, and printing services. Your USF NetID may be required to log into lab computers. Computer labs are intended only for currently enrolled students with a USF Net ID. Computer labs are located in Davis 107 Student Success Center, Student Life Center 1800 Student Government, and the Nelson Poynter Memorial Library first floor Library Information Commons.

USFSP Free Student Printing

Student printing stations are located in “open-use” computer labs in Davis 107 and the Library Information Commons for black and white printing. Enrolled students are given a daily allocation of \$2.50 for their printing needs. After that allocation has been used, students can continue to print using their Student ID and their [Bull Buck\\$](#) account.

Color printing and copying is available in the Library Information Commons for \$.22 cents per page using Bull Buck\$.

USFSP Laptop and Mobile Device Printing

Students can print from their personal computer or mobile device while on campus. You will need your USF student ID card with printing money loaded on it to retrieve the print job at the printer release station. It’s as easy as sending your document to an email address.

Please visit the Pharos Mobile Printing Instruction Guide for more information:

<http://www.usfsp.edu/computing/computer-labs/#laptop>

USFSP ID Cards

All students must obtain and carry their USF ID Card while on-site. The USF ID card is primarily used for identification, for verification of USF status, and for using University services, such as the Library, the gym, the pool, the purchase of parking decals, obtaining passes for University sporting, Etc. The card center is located in the Library, POY 221.

Payment: Students will no longer have to pay for the ID card at the time of issue. Instead, students will be conveniently billed through their university account. The cost of the initial card is \$10. Replacement cards will be charged \$15.

Please check the website for information and hours: <http://lib.usfsp.edu/service/usf-id-card-center/>

Where to Find Help & Student Support Services

USFSP Campus Computing Help Desk

Location: Bayboro Hall 226

Phone: 727-873-4357

Online: www.usfsp.edu/computing and www.usfsp.edu/helpdesk

Services:

- NetID activation and password resets
- Connecting to the USF wireless network
- Accessing USF Email and the myUSF Portal
- Connecting to the USFSP Virtual Computer Lab

Please note: If you are experience issues with your internet in your dorm room, please inform your RA.

Library Information Commons

Online: <http://lib.usfsp.edu/>

Phone: 727-873-4405

Please visit the Library Information Commons for the following:

- PC or MC laptop check out for use in the Library
- Thumb drive check out
- 60 open-use computers available for student use