## Accessing the virtual advising queue

**Student Instructions** 

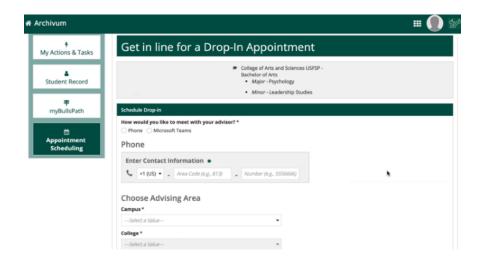


### Log-in to Archivum



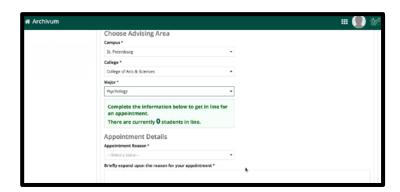
- Students will log-in to MyUSF > Business Systems > Archivum
- Once in Archivum, students will:
  - Go to Student Portal > Appointment Scheduling
- Under Appointment Scheduling, students select "Get in Line" for a virtual drop-in with an advisor

### "Getting in Line"

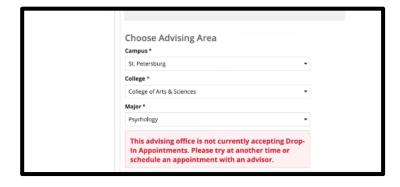


- Students will "get in line" by completing the form in Archvium
  - This is similar to making an appointment with your academic advisor
- Indicate whether you want to meet with your advisor by Microsoft Teams or phone
  - Confirm your email address in the student information section
  - Make sure that the phone number you provide is the best number to contact you
  - If you select Microsoft Teams, please make sure you have access and stay logged in to either the desktop or web-based application of Teams

### "Getting in Line", cont.

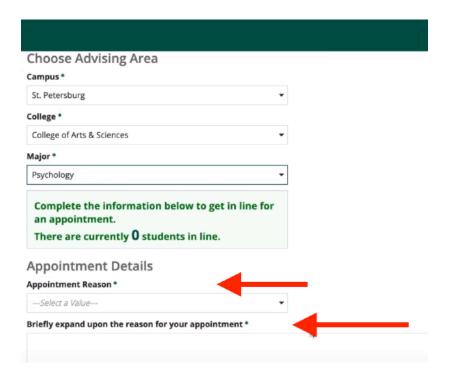


#### OR



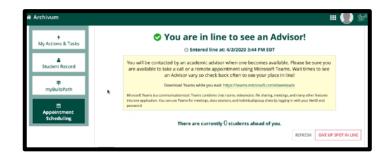
- Select your campus, College, and major
- If the advising office is accepting drop-ins, students should see a notification indicating how many students are ahead of them
- If the advising office is not accepting drop-ins, students will see a notification informing them that the advising office is not accepting drop-ins at this time

### "Getting in Line", cont.

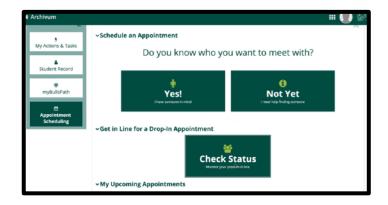


 If the advising office is accepting drop-ins, students will provide the reason for their drop-in, similar to when students make an appointment with their academic advisor

### After "getting in line"

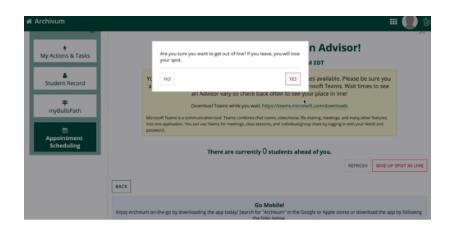


OR



- Once a student "gets in line", a confirmation screen will appear
- NOTE: You will NOT be notified when you are next in line
  - Students can continue to check back on the confirmation screen and can click the refresh button, or by going back to Appointment Scheduling and "checking their status"
  - Do not hit the browser's refresh button
- Students can only "get in line" for one College at a time

### Giving up your spot in line



- At any point, students can 'give up' their spot in line
- If a student gives up their spot in line, they will need to re-sign up for a drop-in appointment
  - NOTE: You will not be able to get your spot back in line if you give it up



# Questions?

Email us at <u>usfsp-advising@usf.edu</u>

